VERY IMPORTANT RUNNER (VIR) SUITE VOLUNTEERS

Responsible to:	CPEC or MIMT Team Leader
Roster:	Sunday 13 th October, *times marked below.
Sign In:	Volunteer Marquee – MCG external concourse (next to Gate 2 entry)
Role:	Directional Volunteers to provide friendly customer service to the VIR participants. Massage Student Volunteers to provide a 10 minute massage to VIR participants.
Duties:	 Meet the information officer area manager &/or CPEC captain at the volunteer marquee according to the start time of your specific role (noted below). VIR Suite Directional Attendants (5.30am – 2pm) You will be located in the VIR Suite which is in the Harrison Room on Level 2 via gate 1. You will assist VIR's with the location of toilets, showers, their warm clothing areas & all general assistance required. VIR Suite Start Line Escorts (5.30am – 2pm) You will be located in the VIR Suite which is in the Harrison Room on Level 2 via gate 1 & at intervals will lead groups of the VIR's to the Start Line on Batman Avenue in time for their specific race start time. VIR Suite Student Masseurs (9am – 1pm) The VIR Area Manager will brief you on the area as you arrive and will brief you on the sign up register for VIR participants wishing to have a massage. Provide a 10 minute massage to marathon and half marathon competitors. Towels, massage oil & hand sanitiser will be provided.
Notes:	 You will be the face of the Melbourne Marathon for many athletes and spectators, please ensure you provide friendly assistance and encouragement. Please familiarise yourself with the event through reading this booklet prior to the event. If you are caught unaware of an answer to any question, please direct them to your Area Manager, CPEC or MIMT team leader.